

User 1:

				<p>..</p> <p>I wish it was easier to break down</p> <p>I feel like it was over complicated</p> <p>Why is these with exclamation marks and that is not</p> <p>I'm confused as to why there are exclamation marks</p>
3. Tell me what components of my rubbish can not be recycled.	Yes	43sec		<p>Tried to click on bottle</p> <p>This is taking a while</p> <p>At least I feel better after I find out</p> <p>Everything can be recycled</p>
4. Tell me the instructions for recycling my rubbish	Yes			
5. Tell me what components of my rubbish can be recycled through uploading a picture from my camera roll	Yes	20 sec		<p>Wow there's a pizza</p> <p>Pizza box</p> <p>Cannot be recycled</p> <p>I wish i could see the symbol straight away</p> <p>I saw the wording first</p>
6. Tell me what to do when my rubbish is not recyclable	Yes	30 sec		<p>Tried to click on tip</p> <p>I don't know</p> <p>I guess chuck it in the bin</p>

7. Tell me where I can recycle specific materials in my area.	Yes	35sec		<p>Map so i just click the map button</p> <p>I'm going to click search material</p> <p>Does Not work</p> <p>Filter</p> <p>CLothing</p> <p>Randwick recycling centre</p> <p>I don't know if im supposed to be able to look around</p>
8. Tell me all the items I have recycled.	Yes	17 sec		<p>Oh the history</p> <p>9 coke cans</p> <p>2 plastic bottles</p> <p>What;s filtering</p> <p>I can only sort</p>
9. Tell me where I can recycle a computer mouse.	Yes	50 sec		<p>I just clicked history of it</p> <p>That last time i recycled it was 70 .. st matraville</p> <p>So i'm assuming there</p> <p>But</p> <p>I'll just go back into camera roll and see if it will show me more locations</p> <p>nope it's the same.</p>

User 2:

	Success	Time to Complete	Number of errors	Notes and observations
1. Tell me what my rubbish is	Yes	6 sec	0	Photo of a water bottles, i'm guessing I just scanned a water bottle.
2. Tell me what components of my rubbish can be recycled	Yes with help	15sec		Clicked the 'Water bottle' Button which lead to the next page. Looked at the symbols on the right side.
3. Tell me what components of my rubbish can not be recycled.	Yes/No	32 sec		Looking at the water bottle example. Did not try rescan (this is a testing error)
4. Tell me the instructions for recycling my rubbish	Yes	23 sec		Clicked on 'water bottle' button which lead to the next page. Did not read the text on the left assumed all was recyclable. Read after I helped
5. Tell me what components of my rubbish can be recycled through uploading a picture from my camera roll	Yes	17 sec		Instantly clicked the camera roll button Uploaded pizza box Saw the non recyclable symbol
6. Tell me what to do when my rubbish is not recyclable	Yes	30 sec		Read the information but did not find out what to do.
7. Tell me where I can recycle specific materials in my area.	Yes	28 sec		Clicked on the 'map' Clicked on filter material and electronics Found the randwick centre
8. Tell me all the items I have recycled.	Yes	17 sec		Clicked on 'History', asked whether it was "My" history. Looked at the categories
9. Tell me where I can recycle a computer mouse.	Yes	50 sec		