

User 1:

	Success	Time to Complete	Number of errors	Notes and observations
#1. Tell me what components of my rubbish can be recycled	Yes	21 sec	1	"I'm scanning a water bottle, It tells me its a water bottle. I click on the water bottle button. Okay I see a page with some info. Okay so the cap and sticker can't be recycled, oh wait no it can just you gotta do some other stuff."
2. Tell me how I should recycle my rubbish.	Yes	25 sec	0	"Okay well I just read that info text and i have to crush the bottle before recycling. I <u>didn't</u> know that"
3. Tell me what components of my rubbish can be recycled through uploading a picture from my camera roll.	Yes	13 sec	0	"Just click the camera roll icon on the front page, I have a gallery interesting. I click the bottle image and it links me back to that info page before"
4. Tell me what components of my rubbish can be recycled through scanning my rubbish barcodes	Yes	5 sec	0	Completed in the first task.
5. Set the council to the current location	Yes	12 sec	0	I click on the location icon and location is now on.
6. Tell me what the local council is	Yes	3 sec	0	"It is Randwick council"
7. Tell me whether my rubbish can be recycled in my current location's council	Yes	28 sec	0	"Click on council and now im reading the info on that page. I says paper and cardboard and other stuff." I had to intervene and direct the user to scan info page. "Oh okay I see yes it is recycled in my area"
8. Tell me what other items can be recycled in the council	Yes	16sec	0	"Click on council and now im reading the info on that page. It says paper and cardboard and other stuff"
9. Tell me when my set council is having an event.	Yes with help		0	Cannot be tested.
10. Tell me any current News about my set council	Yes		0	Cannot be tested.

User 2:

	Success	Time to Complete	Number of errors	Notes and observations
#1. Tell me what components of my rubbish can be recycled	Yes	18 sec	1	I've scanned a water bottle. I click on the water bottle button. The page seems to have dissected the water bottle image into parts. I can recycle the bottle not sure if i can for the lid and the sticker... Oh I can i just need to do this stuff. Crush the bottle or remove the cap.
2. Tell me how I should recycle my rubbish.	Yes	20 sec	0	Okay well i follow the same as before and I know I have to crush the bottle or remove the cap .
3. Tell me what components of my rubbish can be recycled through uploading a picture from my camera roll.	Yes	12 sec	0	Click the camera roll button on the top left. Click the bottle image I'm back on the previous page.
4. Tell me what components of my rubbish can be recycled through scanning my rubbish barcodes	Yes	5 sec	0	Completed in the first task.
5. Set the council to the current location	Yes	12 sec	0	Click on the location icon. Location is now on.
6. Tell me what the local council is	Yes	3 sec	0	Click on council. I guess <u>its</u> randwick?? Or is that just a title.
7. Tell me whether my rubbish can be recycled in my current location's council	Yes	28 sec	0	Click on Council. Read the information about what can be recycled. Okay <u>thats</u> not right Rescan my bottle. Have a better look. I see now yes it can be recycled in my area.
8. Tell me what other items can be recycled in the council	Yes	16sec	0	Go back to that council page and look at the list of items.
9. Tell me when my set council is having an event.	Yes with help		0	Cannot be tested.
10. Tell me any current News about my set council	Yes		0	Cannot be tested.